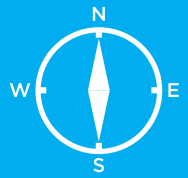


WOOLGOOLGA CREEK



PARK RULES AND GENERAL INFO

- OFFICE HOURS:** Open 9am – 5pm 7 days. After 5pm for emergencies only please call after hours number or ring after hours bell located at office.
- ALL UNITS:** **Departure** time 10am. No pets permitted in our cabins. Strictly no smoking in cabins. It is a condition of stay that units are left clean & tidy as on arrival. All garbage is to be placed in bins provided outside. Any damage is to be reported and paid for. Excess cleaning surcharge & damage broken/missing items will be deducted from credit card. No sanitary/foreign items to be disposed of in toilet. Extra linen can be hired from office. On checkout keys can be left in key deposit box at front of office. No refunds for early departures.
- SITES:** **Departure** time 10am. Please leave site clean & tidy as on arrival. Guests must not turn off any park lighting. Please respect other guests/permanent residents & not walk through their sites. Sites are to be accessed via the roads. Please ensure cars are parked in their designated areas unless authorised by management. Surplus gear must be kept out of sight. No refunds for early departures.
- IMPORTANT** **NO DUMPING COLLECTED WASTE (TOILET / GREY WATER ETC) IN THE AMENITIES BLOCK OF DOWN ANY OTHER PARK DRAIN. DUMP POINT IS LOCATED NEXT TO VILLA 57.**
- CAMP KITCHEN:** **BBQ** and cooking facilities are located in the Recreation Hall. Camp kitchen is available to 10pm. Please clean facilities after use. No parties or excess noise. No smoking in the camp kitchen.
- AMENITIES:** **Showers** and toilets are only for use by paying guests and permanent residents only **not visitors**. Pin code is required to access and is available at office. Please consider the environment and conserve water. No foreign items or excessive toilet paper is to be flushed down toilet as it causes blockages.
- PETS:** **Must** be on a lead at all times and never permitted inside our unit accommodation. All droppings are to be cleaned up and disposed of properly. Not to roam or cause annoyance to other guests or visitors. Owners are responsible for the actions of their pets. Guests with nuisance animals, such as barking dogs, will be asked to leave with no refunds. Visitor's pets are not allowed on the park under any circumstances.
- VEHICLES:** **One** vehicle per site only. Visitor's vehicles are to be parked in the car park at entrance of park. Speed limit is strictly 10km per hour. All vehicles are to be parked in their designated area. No vehicles, trailers or other personal property to be stored in the park or park surrounds. No unregistered or uninsured vehicles are permitted on the park. Only minor vehicle maintenance is permitted.
- SWIMMING POOL:** **Pool** hours 8am – sunset. Pool rules are to be adhered to at all times. All children are to be accompanied by an adult. No glass in pool area.
- KEY DEPOSITS:** **Boom** gate keys are to be handed in before 5pm the night before departure or after 9am on the day of departure. A \$5 fee will apply for the mailing/forwarding of any key deposits. Lost keys will incur a charge of \$25 to cover replacement.
- NOISE:** **For** the comfort of all residents & guests, noise must be kept to a minimum from 10pm – 7am. Drunken and offensive behaviour will not be tolerated. Management reserves the right in the event of any disturbances to remove offending guest/s from the park with or without the help of the NSW Police. Sunset Caravan Park has a strict **"No Party"** policy. Complaints received will result in immediate eviction. No refunds will be given for guests evicted from the park.
- LAUNDRY:** **Coin** operated laundry is located on the Eastern side of the Amenities Block. Change is available at the office. No washing clothes in the showers or in the laundry tubs. Please do not overload machines. No temporary clothes lines are to be erected.
- PUSH BIKES:** **Push** bikes, scooters, rollerblades etc. are not to exceed the speed limit of the park 10km per hour. They are not to be used at main entrance unless entering or exiting the park, between caravans, rec hall, footpaths and amenities etc. Skateboards are banned from being used in the park.
- SECURITY:** **For** peace of mind please secure your personal belongings & lock cars & accommodation when out.

IMPORTANT PHONE NUMBERS:

OFFICE: 0266 541 499
EMERGENCY POLICE, AMBULANCE & FIRE: DIAL 000
WOOLGOOLGA POLICE: 0266 541 244
WOOLGOOLGA AMBULANCE: 0266 541 070
COFFS HARBOUR HEALTH CAMPUS (HOSPITAL): 0266 567 000



SUNSET CARAVAN PARK

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WEBSITE: TBC
EMAIL: sunsetcpwoolgoolga@bigpond.com